



In light of COVID-19, I want to share some protocols we have enacted effective immediately for Capital Home Veterinary Care that may affect you. Even though the chance of spread is less for a home visit than a clinic visit, we can only ensure that we are around if we are sticklers for hygiene and social distancing. With COVID now being in Virginia, more cases are surely coming. The more we can do now, the more we can slow down the spread and give our elderly and immunocompromised clients (and family members) the best shot at beating, or better yet avoiding, this virus. In my opinion, enacting these measures is our civic duty to protect our most vulnerable citizens.

Protocol changes:

1. If you or a family member are sick, even if it is just the sniffles, or if you are quarantined, please reschedule your appointment. So you may ask "What if my pet has an issue, what am I supposed to do?" Call us. We are looking into telemedicine (virtual) options for the right scenario and may be able to help virtually.
2. For our dog appointments we ask that you bring your pup outside and we will meet you with a leash and take them to the mobile clinic. We will perform most procedures in the van and we will communicate through speaker phone throughout the appointment.
3. For our cat appointments we will bring our special carrier to your door and you will need to place your kitty inside. It is a very user friendly box (clear and large opening). If you are unable to do so, it is important to have your cat isolated in an area that we can get to your cat(s) easily and quickly. We will take the patient to the mobile clinic.
4. We may call you the morning of your appointment or at your appointment time to get a more thorough history and talk about your concerns, prior to our visit. During the appointment/after we examine your pet, we will call to discuss the plan/treatment. Again, to minimize contact and exposure.
5. We will do our best for in-home euthanasia appointments. If someone in the home has symptoms or is sick, we will need to perform the procedure in the mobile clinic or outside (weather permitting) for our dog patients.

I hope you understand that we are making these changes so that we can ensure that we are around to help your animals if and when we are needed while also minimizing the spread of the virus to our most vulnerable human population. Let me know if you have any questions.

Thank you,
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